## **Explorer shell extensions not working after Windows 10 upgrade**

After installing an in-place upgrade to Windows 10 you may notice that the Macrium Reflect Windows Explorer shell extensions are no-longer available.

Please see Windows Explorer shell integration for more information on the options available for Macrium Reflect files in Windows Explorer

To resolve this issue follow the steps below:

- 1. Start a Windows command prompt with elevated privileges.
- 2. Type the following lines pressing enter after each line:

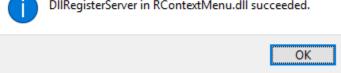
```
cd "c:\Program Files\Macrium\Reflect"
regsvr32 RShellEx.dll
regsvr32 RContextMenu.dll
```

Please use your Macrium Reflect installation folder if the path is different to above

An acknowledgement dialog will be shown after each successful registration:

RegSvr32

DIIRegisterServer in RContextMenu.dll succeeded.



3. Reboot your PC.

The Macrium Windows Explorer extensions will now be registered and available to use.