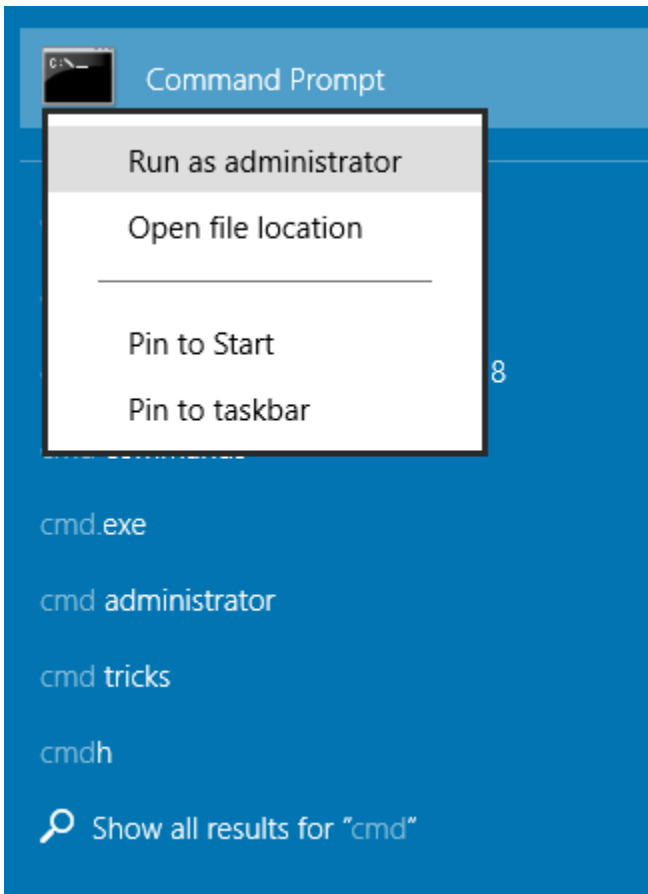# Running an elevated command prompt

When troubleshooting, Macrium Support can request that commands be run in an MS-DOS command prompt with elevated privileges. Elevated mode runs a program using highest privileges and was introduced by Windows Vista User Account Control (UAC).
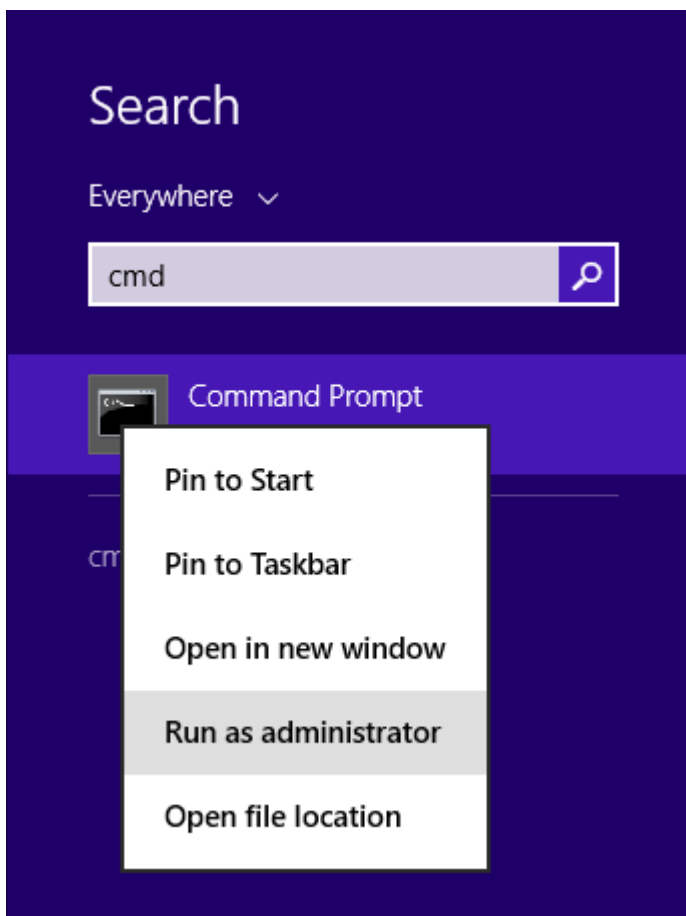
Windows 10

1. Press the Windows Key.
2. Type `cmd`, **Command Prompt** appears as an option.
3. Right-click **Command Prompt**.
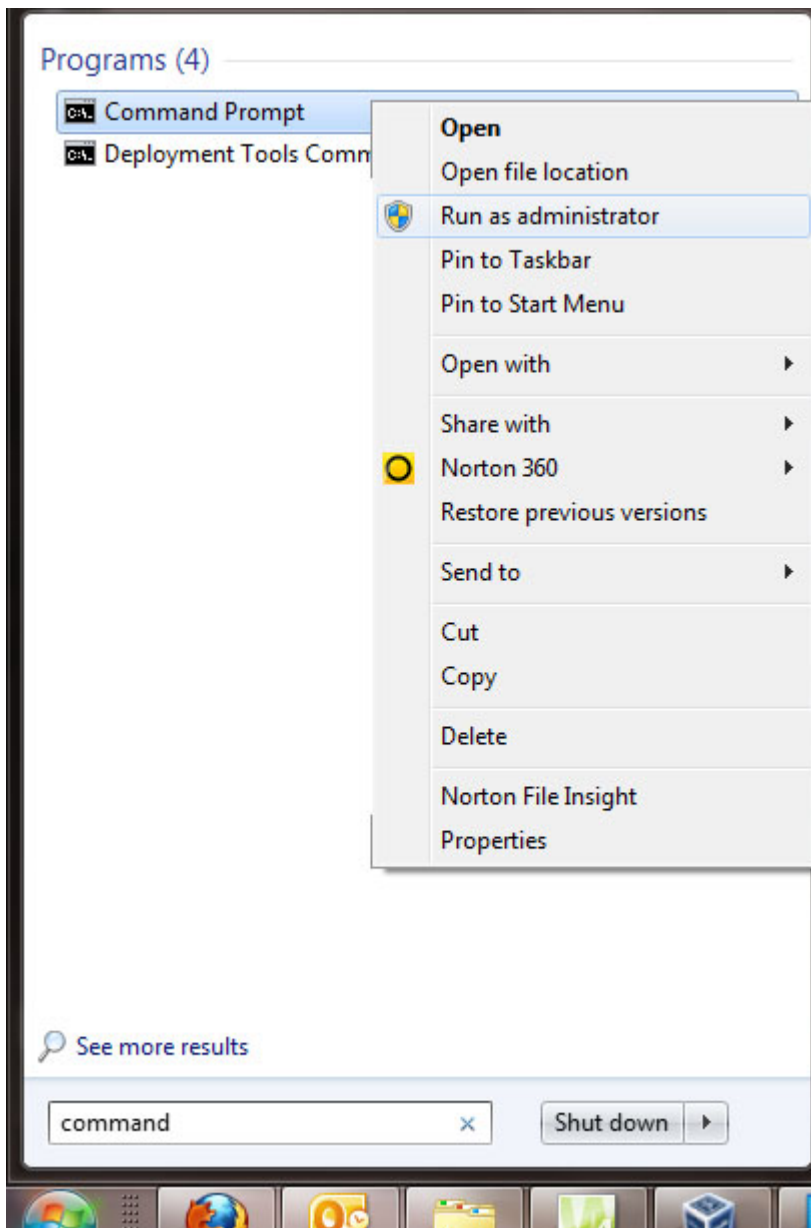4. Select **Run as administrator**.

Windows 8

1. If not at the Windows **Start** screen, press the Windows key.
2. Type `cmd`, this appears in a search bar with **Command Prompt** below.
3. Right-click **Command Prompt**.
4. Select **Run as administrator**.

Windows Vista, Windows 7 and the Windows Server 2008

1. Click **Start**.
2. Type `command` in the search box.
3. Right-click **Command Prompt**.
4. Click **Run as administrator**.

5. If required, input administrator password.