## Macrium Reflect crashes if PretonSaver application is running

When running Macrium Reflect v5.3 you may see the following application crash event if **PretonSaver** ink saving application is installed and running on your system:

The PretonSaver application uses hook technology to intercept operations between the operating system and the processes running on the machine.

To correct this problem right click on the PretonSaver icon on the Windows TaskBar and select 'Exit' or uninstall PretonSaver from your system.

More information on PretonSaver can be found here: http://www.preton.com/