

VSS Warning EventID: 8230

Summary

Error Code	Error Text	Description	Common causes
8230	Volume Shadow Copy Service error: Failed resolving account Administrator with status 1376. Check connection to domain controller and VssAccessControl registry key.	VSS requires to be authenticated with an Administrative account in order to preform its duties.	This warning is caused by an invalid account specified in the VssAccessControl registry key.

Windows Events

Date 24/06/2016 20:14:02
Type Warning
Event 8230
Source VSS

Volume Shadow Copy Service error: Failed resolving account Users with status 1376. Check connection to domain controller and VssAccessControl registry key.

Operation:

Gather writers' status
Executing Asynchronous Operation

Context:

Current State: GatherWriterStatus

Error-specific details:

Error: NetLocalGroupGetMemembers(Users), 0x80070560, The specified local group does not exist.

Solution

To ensure success, a valid account must be specified for the VSSAccessControl registry key.

1. Open the **registry editor**.
2. In the **Registry Editor** navigate to **HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\VSS\VssAccessControl**
3. Delete the **DWORD** value that corresponds to the account name in the events.
4. Reboot the machine