VSS Error: 0x80042317: Failed to Create Volume Snapshot

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Failed To Create Volume Snapshot. Result Code: 0x80042317
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Description

Error **0x80042317** is a Microsoft Volume Shadow Copy error and indicates that there are too many snapshots on your system. The Microsoft VSS service only allows up to 64 snapshots to be created on any volume at one time.

Solution

For **Windows XP** try deleting all system restore points except the most recent. Please see here for more information: http://support.microsoft.com/en-us/kb/555367

For **all other Windows Operating Systems** please follow the steps below:

1. Open a Command Prompt. See Running an elevated command prompt

2. In the command prompt, type the following:

```
vssadmin delete shadows /all
```

and press **enter**. This clears all previous snapshots from the system.

3. Once this process completes, retry the backup and VSS should be working.