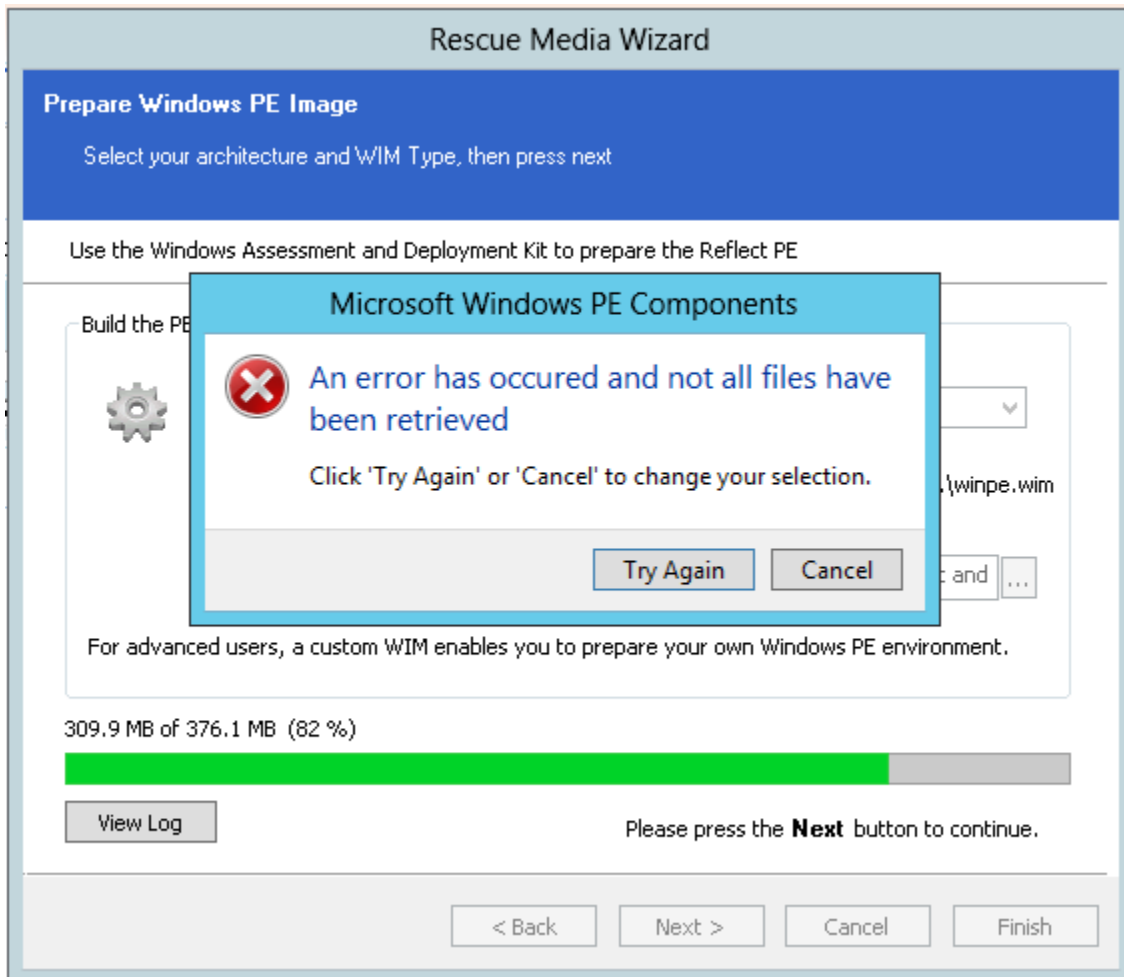


The error "Not all files have been retrieved" when downloading Windows PE - caused by BitDefender Antivirus

This article explains a potential cause of download problems when attempting to download Windows PE components during creation of Windows PE rescue media.

When creating Windows PE rescue media you may see the following:



If you are running BitDefender AntiVirus then please **turn off 'Virus Shield'** and retry the download:

BITDEFENDER ANTIVIRUS
FREE EDITION

System is not protected.

VERSION: 1.0.21.1099
LAST UPDATED: Today 8:25 PM

Virus Shield OFF
C:\Users\Nick...\ui-bg_flat_75_ffffff_40x100.png

Auto Scan ON
Idle

Quarantine [SHOW FILES](#)
1 file has been quarantined

My Bitdefender [LOGIN](#)
Could not connect to server.

LOGS | SHARE IT: 