

# Out of Memory

**Applies to:** All 64-bit Versions of Windows.

When using Reflect If you see a similar message when running a File and Folder backup on 32 Bit Windows, please see [Out of Memory error during File and Folder backup](#).

## Explanation

When running Macrium Reflect you may see the following error appear in your backup log or as a message box when running a task.

**Out of Memory**

In many cases this error message may not indicate that you have run out of physical memory but you may have reached your desktop heap limitation.

This error message is generated by Windows and passed on through Reflect to notify the user of the underlying problem.

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## Solution

Microsoft has provided a "Fix It" KB article.

Please see here: <https://support.microsoft.com/en-us/kb/947246>