

# VSS errors occur and Windows Event 12293 is also present on Windows Server 2008 R2 without BitLocker

## Error

VSS Result Code 0x8004230f with Event ID 12293 on Windows Server 2008 R2 without BitLocker

---

## Description

This error will be seen in conjunction with the Windows Event 12293 on Windows Server 2008 R2 systems.

---

## Solution

Add BitLocker drive encryption using the features option under Server Manager to the operating system. This will only add the option to encrypt volumes, it will not actually perform any volume encryption.

Restart the computer when prompted, you should now be able to successfully create images.