

Unable to re-join a restored machine to an AD domain

Problem

After restoring a Macrium Reflect image that is **over 1 week old** the computer that you have restored is unable to connect to a domain. This is caused due to the password, used by the computer account being older than the current password issued by the Domain Controller. This conflict means that the domain controller will stop you logging on to the Active Directory (AD).

Solution

To resolve this issue you need to resync the password on the computer with that of the Active Directory by following the below steps:

1. On the Active Directory (AD) Domain Controller (DC) server go to Active Directory for User and Computer. (Server 2003, SBS Server 2003)
2. Navigate to the computer/server account (this could be in a Organisational Unit).
3. Right click on the computer/server account, then select ?Reset Account? - click on YES
4. Reboot the computer/server