

VSS Error - ERROR: Selected writer 'Dhcp Jet Writer' is in failed state

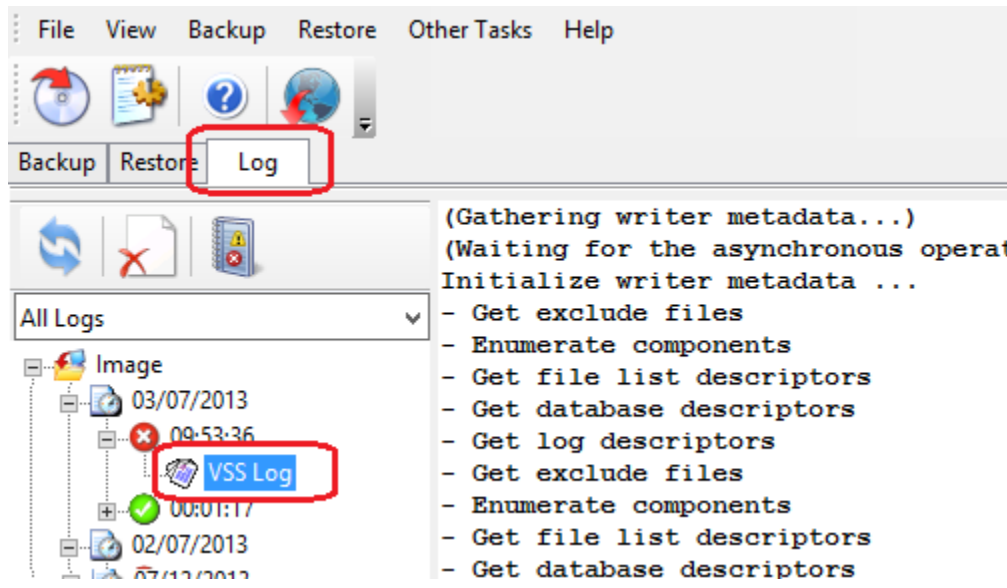
This article explains the possible cause for the failure: **ERROR: "Selected writer 'Dhcp Jet Writer' is in failed state!"** shown in the VSS log when creating a disk image with Macrium Reflect.

If you see the following text in the log:

```
ERROR: Selected writer 'Dhcp Jet Writer' is in failed state!  
- Status: 9 (VSS_WS_FAILED_AT_FREEZE)  
- Writer Failure code: 0x800423f3 (<Unknown error code>)  
- Writer ID: {be9ac81e-3619-421f-920f-4c6fea9e93ad}  
- Instance ID: {4a56a2b1-5a64-43b5-9f80-7c6970326482}
```

Then it's likely your DHCP service has a stale state and needs to be restarted.

To view the VSS log for a backup, **click the 'Log' tab**, **expand the date and time nodes** for the backup and **click the 'VSS Log' node**.



Start the service manager and restart the DHCP Server service. To start the Service manager, **click 'Start'**, **type 'Services'** and **press Enter**.

