

# VSS Error 0x80042318 - Failed to Create Volume Snapshot

This error indicates a problem communicating with Volume Shadow Copy Service (VSS) writers on your system. Look in your Windows Event log for VSS error messages that give more information and check that the VSS service is started.

1. Check the VSS service isn't disabled.
2. Changing the startup type of the VSSservice and rebooting can often resolve issues.
  - a. Right click **My Computer**.
  - b. Select **Manage**.
  - c. Select **Services** tree node.
  - d. Right click **Volume Shadow Copy**.
  - e. Select **Properties**.
  - f. Change startup type to *Automatic*
  
  - g. Reboot
3. Sometimes, re-registering VSS core components can fix errors.
  - a. Copy the following commands to Notepad:

```
cd /d %windir%\system32
net stop vss
net stop swprv
regsvr32 /s ol32.dll
regsvr32 /s oleaut32.dll
regsvr32 /s vss_ps.dll
vssvc /register
regsvr32 /s /i swprv.dll
regsvr32 /s /i eventcls.dll
regsvr32 /s es.dll
regsvr32 /s stdprov.dll
regsvr32 /s vssui.dll
regsvr32 /s msxml.dll
regsvr32 /s msxml3.dll
regsvr32 /s msxml4.dll
vssvc /register
net start swprv
net start vss
```
  - b. Save the file with a *.bat* extension.
  - c. Run the *.bat* file by opening a command prompt and entering the *.bat* file name.