

Licensing Policy

Macrium Reflect Licensing Policy Overview

Macrium Reflect licenses are perpetual: they do not have an expiry date or require an annual renewal.

Macrium Reflect v7 Home Edition, Workstation, Server and Server Plus for Exchange and SQL are licensed per machine - each PC must have it's own licensed copy of Macrium Reflect installed.

You may only transfer a Macrium license to another PC if it is a replacement for the original machine (due to hardware failure, for example). See [Removing your License key when Upgrading your PC](#)

Support & Maintenance

Macrium Reflect v7 Home Edition includes 12 months free developer level Technical Support. This will ensure that not only do you get a great backup tool for your home PCs, but you know that there is help if you need it. You also have full and permanent access to our active and helpful [support forum](#).

Macrium Reflect v7 Workstation, Server and Server Plus for Exchange and SQL, all include 12 months free Support & Maintenance in the purchase of each license which is renewable for subsequent years. Support is provided via email and, if needed, remote access. This annual subscription includes Upgrade Protection - so Minor updates (i.e. v7.0 to v7.1) and Major updates (i.e. v7 to v8) are free. We also offer a Premium support option which includes priority response and telephone support.

If the Support & Maintenance subscription is not renewed the software will continue to function, Minor updates (i.e. v7.0 to v7.1) will remain free, and access to the [Macrium Support Forum](#) and KnowledgeBase will still be available for all customers.

You can read more about [Macrium Support & Maintenance here](#):

The Macrium Reflect [End User License Agreement can be found here](#):

Service Providers please see here: [Macrium Services Provider License Agreement explained](#)