Troubleshooting

Troubleshooting Articles

- Running an elevated command prompt
- Anti-virus, Registry cleaners and uninstallers
    - Install and upgrade issues caused by security software
    - Blue screen with Trend Micro Titanium
    - HP Protect service mount issue
    - Kaspersky anti-virus conflict with Macrium Reflect
    - Macrium Reflect crashes if PretonSaver application is running
- Backup aborted! - Folder not found
- Backup aborted! - None of the specified backup locations could be written to
- Logon failure: unknown user name or bad password
- Backup aborted! - Write operation failed - Insufficient system resources ...
- Backup aborted! - Write operation failed - The request could not be performed because of an I/O device error
- BAD_POOL_HEADER BSOD during backup on Windows XP or 2003
- Can't see SQL Instances in Login Window
- Can I boot Machine A with Windows PE rescue media created on Machine B
- Can I transfer my programs and files to a new computer
- Confirming that Macrium download is genuine
- Diagnostic information
- Driver load issues in WinPE
- Error 0x8007052e - Scheduled task restrictions with Windows Vista Starter and Home Editions
- Error 1117 - Backup aborted
- Event 513 errors in Windows 8.1/10
- Hardware: Lenovo Preboot Issue
- Disk boot failure, insert system disk and press Enter
- Troubleshooting Macrium Reflect startup problems
- Macrium Reflect and RAID systems
- Mapped network shares not visible in Macrium Reflect when UAC is enabled
- Message "Not all partitions copied. Insufficient space"
- My CD/DVD Rescue Media will not boot.
- Out of Memory error during File and Folder backup
- Out of memory error on 32-bit systems
- Out of Memory Error
- ReDeploy Troubleshooting Guide
- Resolving network issues in Windows PE
- Restore View Image Load Errors
- The error "Not all files have been retrieved" when downloading Windows PE - caused by BitDefender Antivirus
- Troubleshooting image browsing problems in Macrium Reflect.
- Troubleshooting installer issues
- Unable to read from disk - Error Code 121 - The semaphore timeout period has expired.
- Unable to re-join a restored machine to an AD domain
- Understanding and resolving backup and restore performance issues
- Understanding Image Verification Failures
- Incompatible Disk Selected
- Internet connection problems when downloading
- BSOD MULTIPLE_IRP_COMPLETE_REQUESTS when creating rescue CD
- Troubleshooting Microsoft VSS errors
    - Identifying, diagnosing and reporting VSS errors
    - Selected writer 'Microsoft Hyper-V VSS Writer' is in failed state
    - 'SPSearch4 VSS Writer' is in failed state! (Result Code: 0x8000ffff)
    - VSS Error: 0x8004230F
    - VSS Error: 0x80042318 - Failed to Create Volume Snapshot
    - VSS Error: 0x80042317: Failed to Create Volume Snapshot
    - VSS Error: 0x8004231f - Failed to Create Volume Snapshot
    - VSS Error - Backup aborted! - Failed To Create Volume Snapshot. Result Code: 0x8004230c
    - VSS Error - ERROR: Selected writer 'Dhcp Jet Writer' is in failed state!
    - VSS Error - ERROR: Selected writer 'NTDS' is in failed state!
    - VSS Result Code 0x8004230f with Event ID 12293 on Windows Server 2008 R2 without BitLocker
    - VSS fails due to disks with a non-standard sector size
    - VSS Fails due to modification by 3rd party software
    - VSS Error:0x8000ffff - Backup aborted! - Failed To Create Volume Snapshot.
    - VSS Error: 0x800423f3 - Selected writer 'WMI Writer' is in failed state!
    - VSS Error: 0x80042306 - VSS_E_PROVIDER_VETO - Volume Shadow Copy Error
    - VSS Error - Selected writer 'Registry Writer' is in failed state!
    - VSS error: VSS_E_SNAPSHOT_SET_IN_PROGRESS
    - VSS Error - 8193 Unexpected error calling routine ConvertStringSidToSid
- Windows 8/Server 2012 Network Connection Issues under WinPE
- Windows becomes unresponsive when creating a disk image
- Windows Update (and other Windows Features) not working after clone to Advanced Format disk
- Removing a drive letter from the MS System Reserved partition

- Locating missing disks or drives
- Excluding disks when Macrium Reflect starts up
- Troubleshooting USB rescue media
- Incremental or differential specified but no backup set to append to.
- Imaging disks with bad sectors
- Running DiskRestore from Windows PE
- Stopping the SQL Server service automatically when backing up
- Can I use Macrium Reflect to move my installed software to a new machine
- Backing up non-VSS aware databases
- Reparse points in Disk Images
- Protection Strategies Against Ransomware
- Access Denied error when creating a scheduled task
- Understanding Disk IDs
- Backup aborted! - Unable to lock volume
- Scheduled task save failed: The system cannot find the path specified
- How to check the status of scheduled backups
- Using Gmail SMTP Server for sending backup notification emails
- "New Rescue Media Available" message box at startup
- 'License key has not changed' error when upgrading to Windows 10
- Macrium Reflect Explorer shell extensions not available after a Windows 10 in-place upgrade
- VSS hangs during creating volume snapshot phase
- Windows Explorer shell extensions missing
- Why a Cloned or Restored file system has less used space than the source
- Windows PE build error: "A required privilege is not held by the client"
- How to add a user to the 'Administrators' group
- How to disable the backup notification dialog
- VSS Warning EventID: 8230
- Windows 10 Notifications - Anniversary Update
- Executing a VBScript file opens Windows Notepad
- How to copy Encrypted File System (EFS) files from a mounted disk image
- How to create a Rescue Media ISO image file
- Windows 10 Anniversary Update issues
- Windows won't start after upgrading to Macrium Reflect v7
- Macrium Reflect v7.0.2079 Update - 16th March 2017
- How to configure the ReflectMonitor hot key
- Very slow File and Folder backups
- Windows PE download failure with SonicWALL Firewall
- PC won't wake from Sleep to run a backup
- Scheduled task last status error: 0x800710E0
- Backup aborted! - Unable to read from disk - Error Code 2 - The system cannot find the file specified
- Error 0x80070510 when deleting backup files
- BitLocker Restore/Clone Outcomes
- Restore failed - Write failed - Permission denied WriteFilemSystemData failed
- Windows 10 Notifications - 1709 Fall Creators Update
- How to allow your PC to Sleep during a backup
- Network Share Persistence
- XML validation error
- Linux ext file systems can show a larger used and total space in Macrium Reflect
- Windows Insider Preview 17063 - 17074 BSOD
- Sending backup log output to a text file in PowerShell
- How to exclude files from Disk Images and Clones
- Windows 7 32 bit - pagefault_in_non-paged_area pssnap.sys
- Corrupt Incremental or Differential Image Files
- Scheduled Tasks Error 0x40010004
- VSS Timeout
- Windows 10 Insider Preview Build 18234 Bug
- Windows won't start after upgrading to Macrium Reflect v7