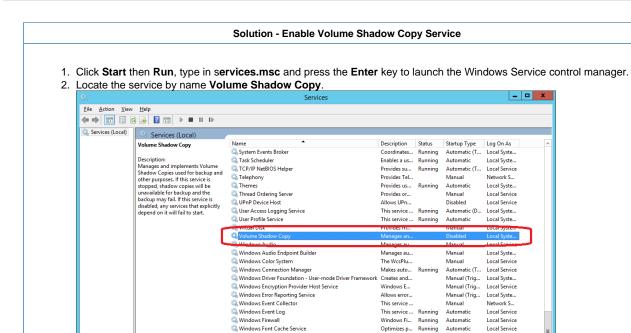
# VSS Error 0x8000ffff Backup aborted! - Failed To Create Volume Snapshot

# **Problem**

The Volume Shadow Copy service, or supporting services, are either not running or have become corrupt. Possible solutions to this issue are:

- Enable Volume Shadow Copy service
- Enable COM+ Event System service
- Register the Microsoft VSS components



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Manual

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Local Syste.

3. Right click and select Properties. The service dialog is shown.

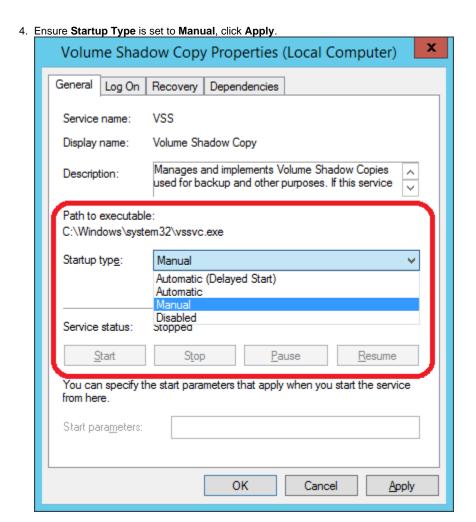
Extended Standard

Windows Installer

Windows Internal Database VSS Writer

Windows Modules Installer

Windows Management Instrumentation

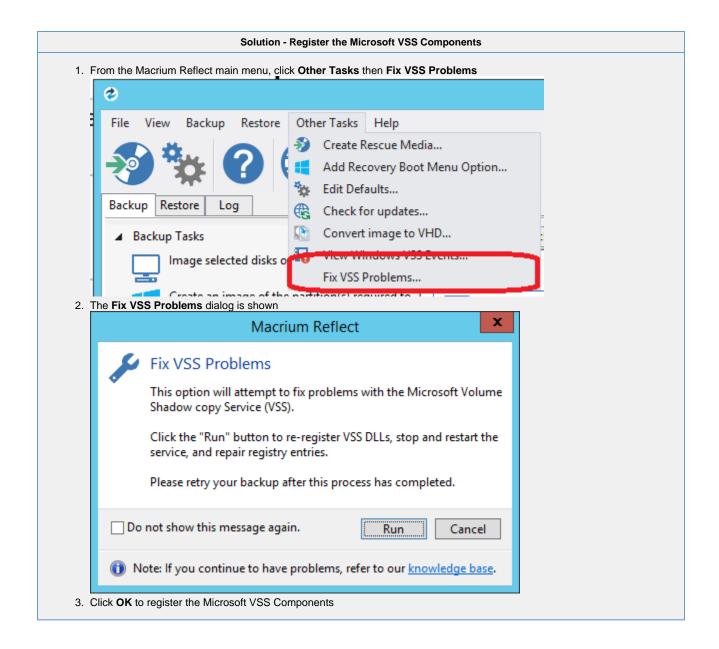


5. If Service status is Stopped, click Start. Otherwise leave at Started state. Volume Shadow Copy Properties (Local Computer) General Log On Recovery Dependencies Service name: Volume Shadow Copy Display name: Manages and implements Volume Shadow Copies Description: used for backup and other purposes. If this service Path to executable: C:\Windows\system32\vssvc.exe Startup type: Manual Service status: Stopped <u>S</u>tart Resume Stop Pause P from here. Start parameters: OK Cancel Apply 6. Click OK.

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# Solution - Enable COM+ Event System Service 1. Launch Windows Service control manager as shown above. 2. Locate the service by name COM+ Event System. 3. Right click on COM+ Event System and select Properties, the service dialog is shown. 4. Ensure Startup Type is Automatic, click Apply. 5. If Service Status is Stopped, click Start. Otherwise, leave at Started state. 6. Click OK.

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### Related articles

- The Macrium Rescue Environment
- Backup aborted! Write operation failed The request could not be performed because of an I/O device error
- Backup aborted! None of the specified backup locations could be written to
- Macrium Services Provider License Agreement explained
- Backup aborted! Unable to lock volume